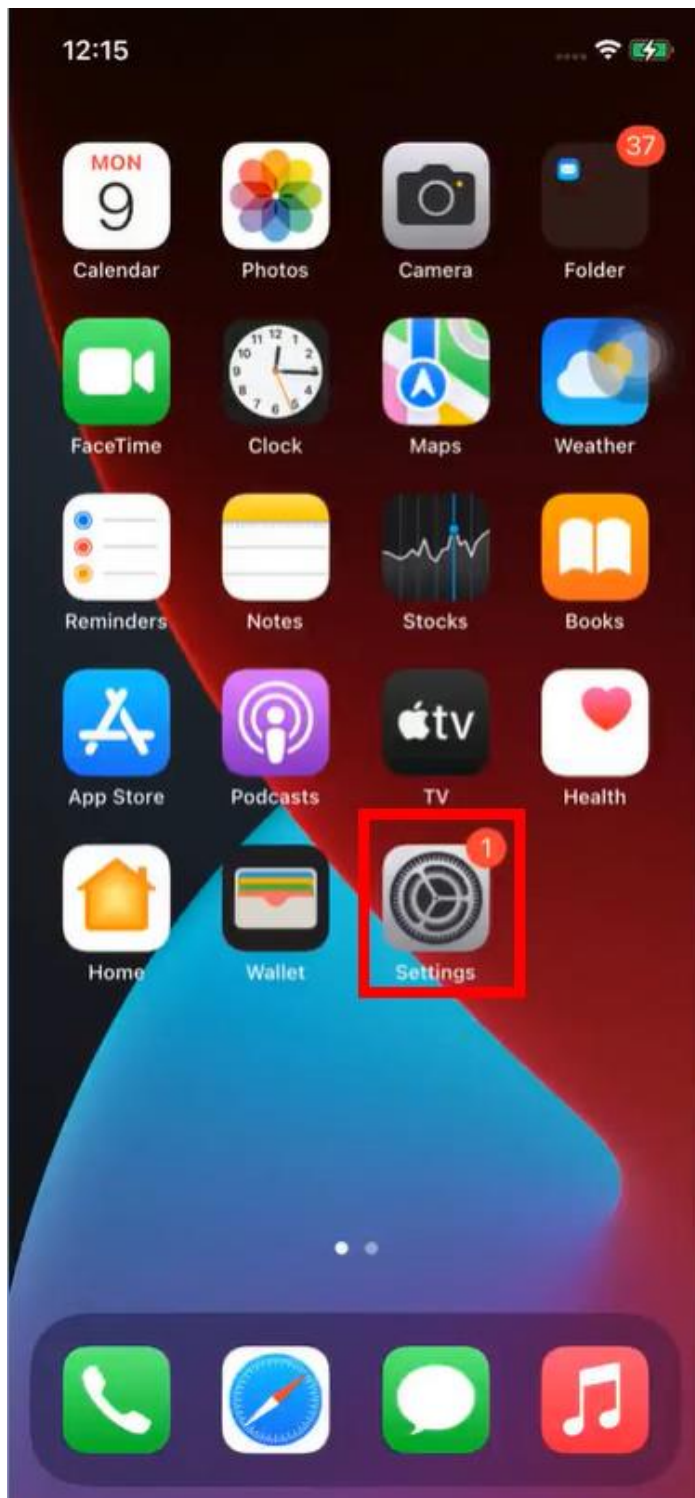


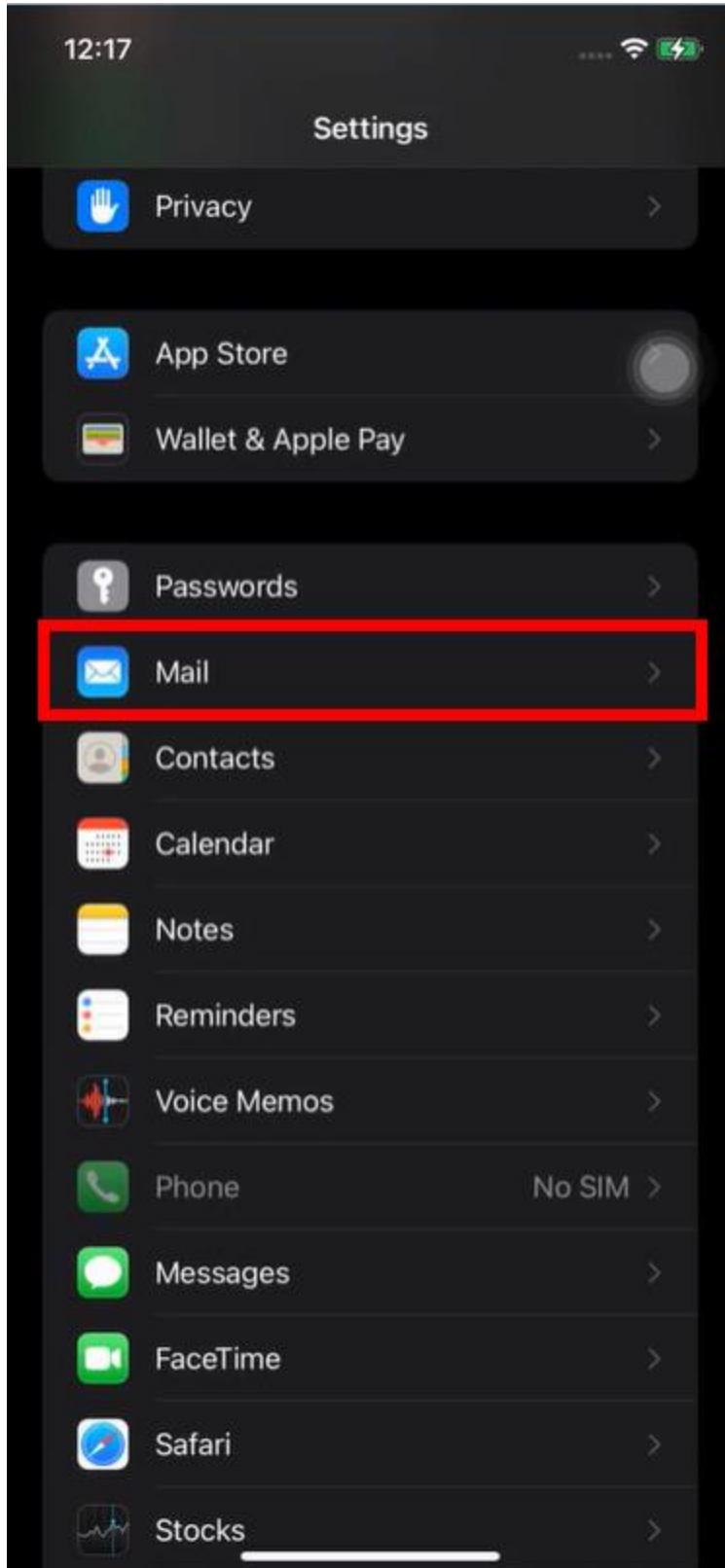
## Updating iOS Mail settings for webmail

How to update iOS Mail settings when using the default iOS Mail app when using FuseMail.

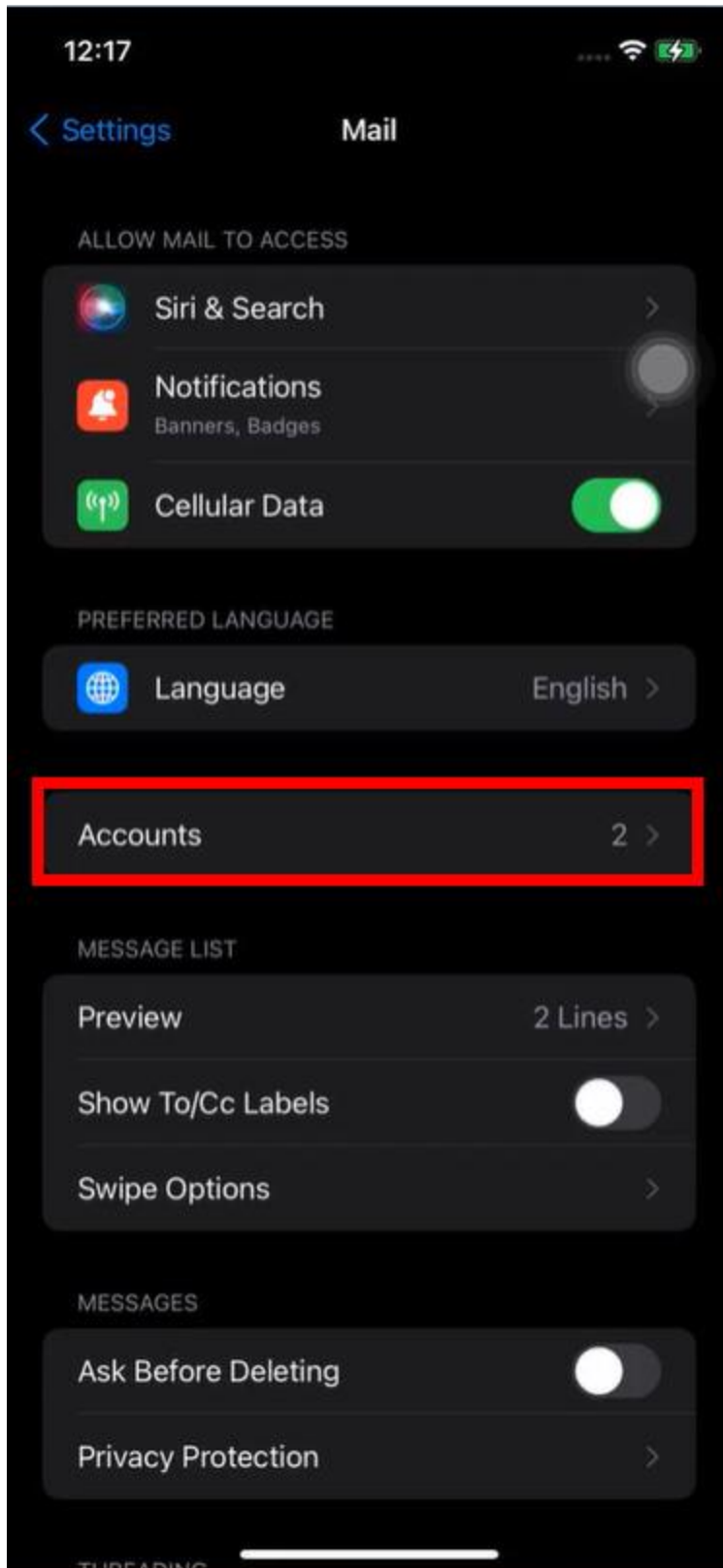
Go to Settings



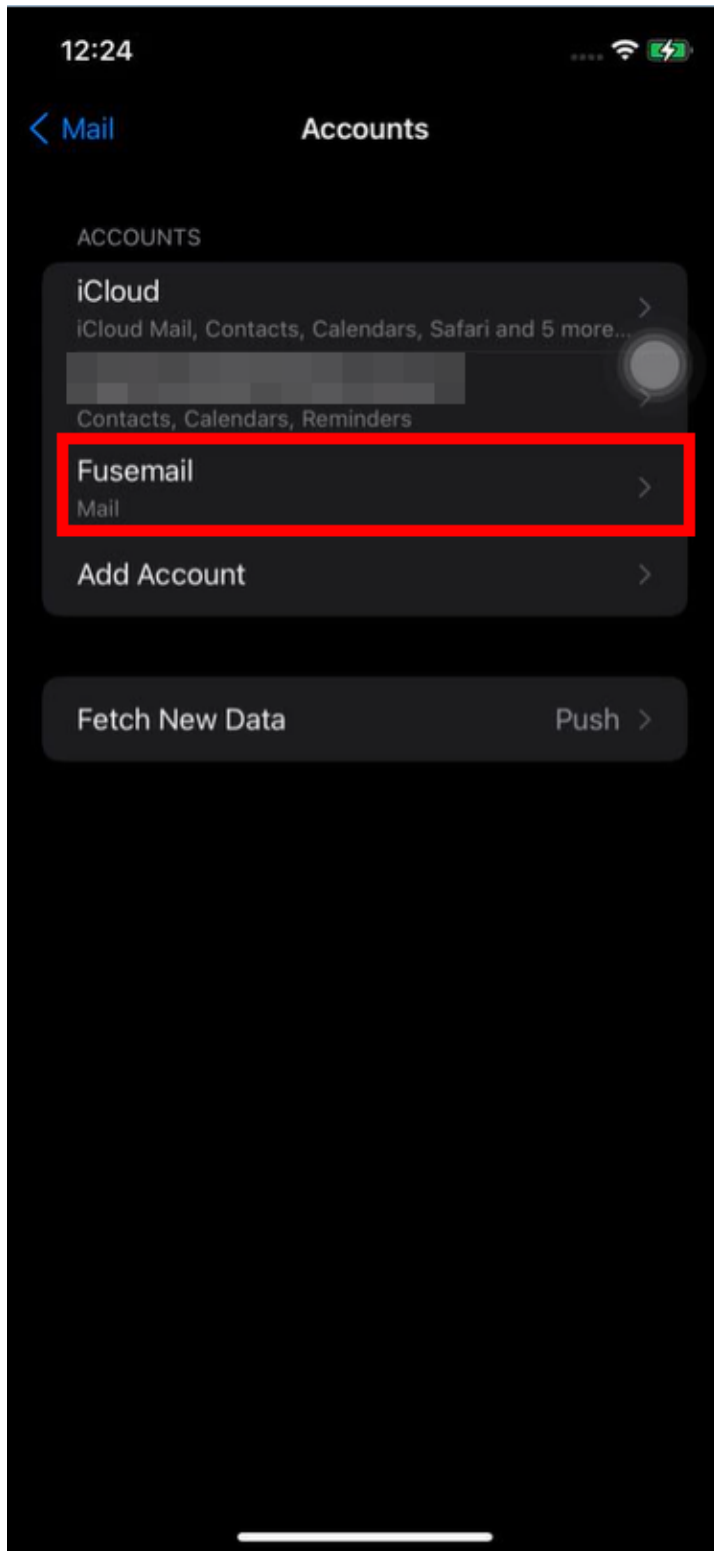
Select Mail



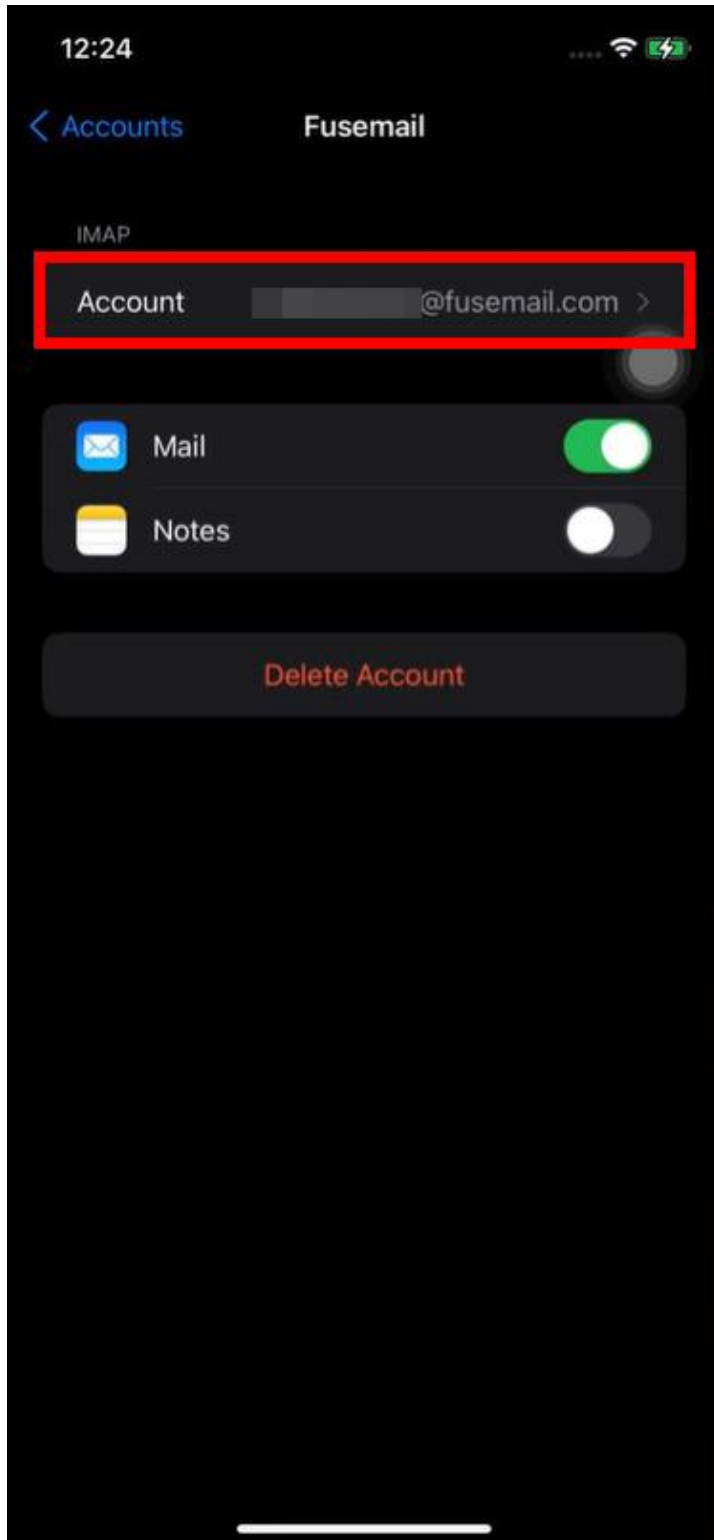
Select Accounts



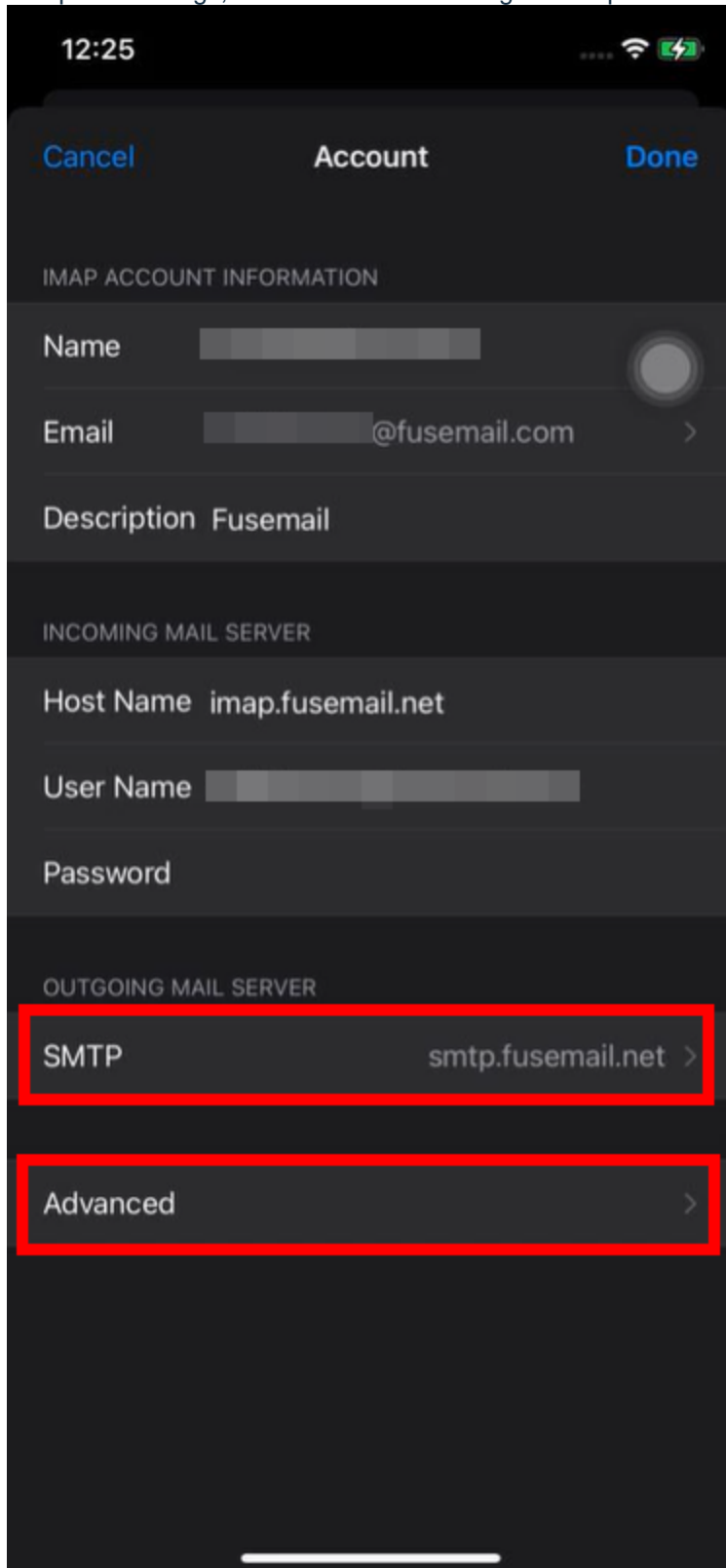
Select your FuseMail account



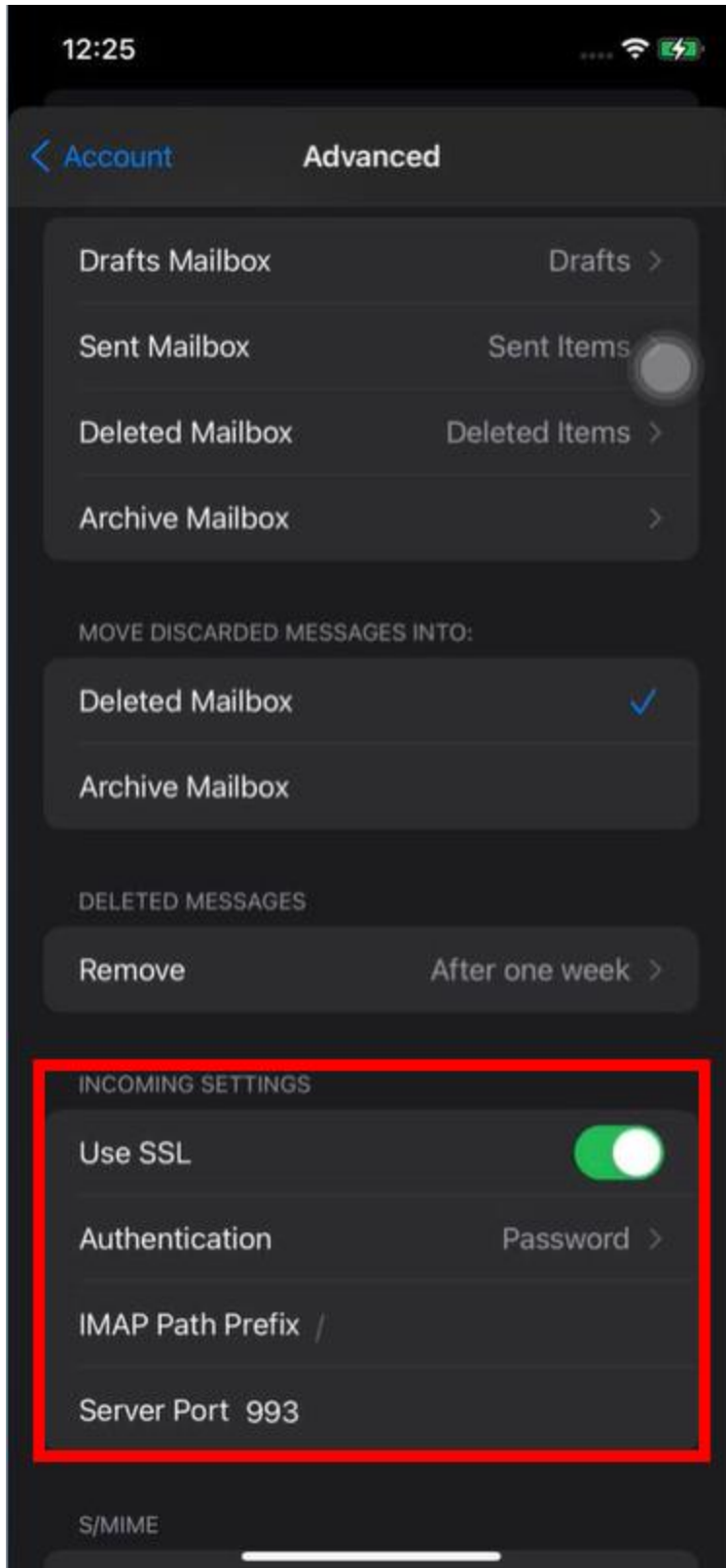
Select your Account



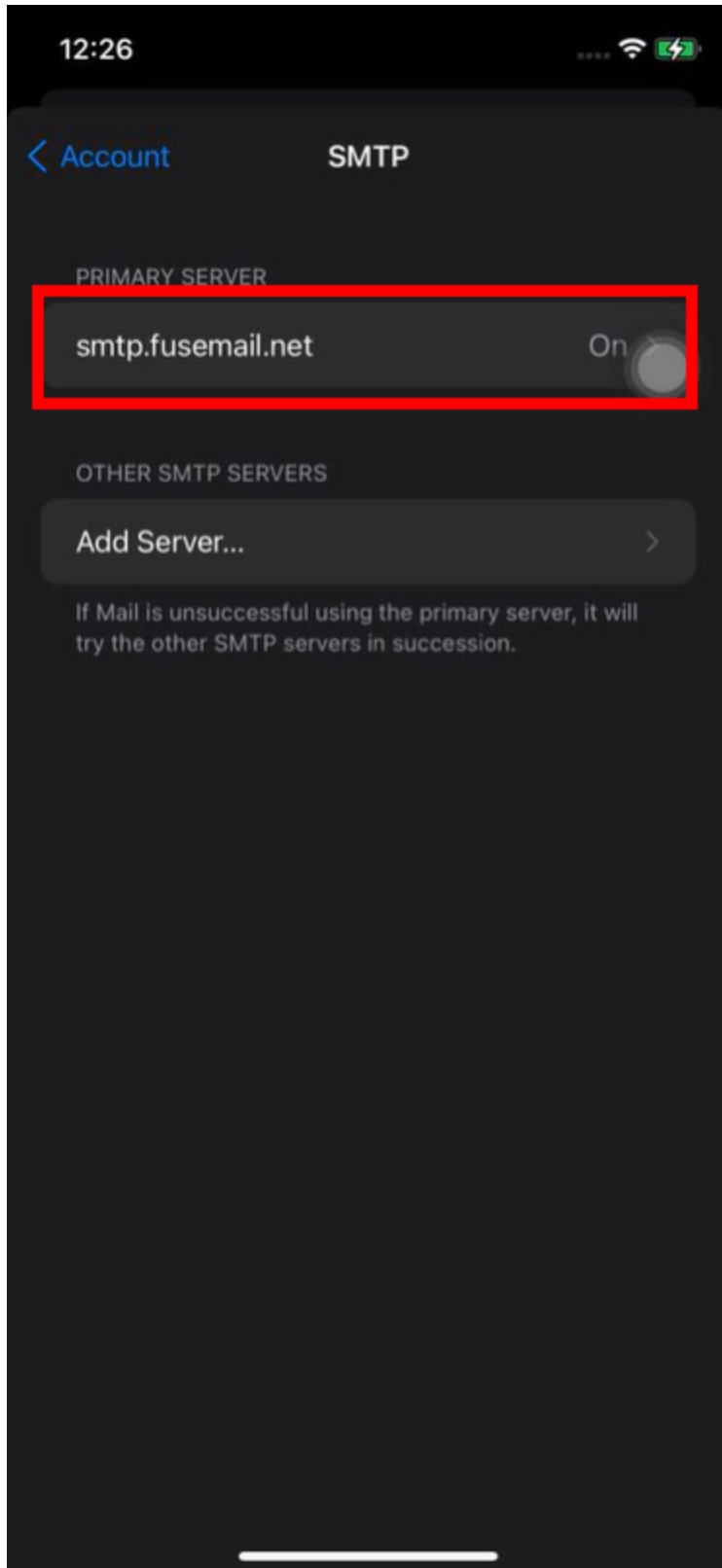
To update settings, select Advanced Settings or to update outbound settings, select SMTP



Advanced Settings include encryption type and port number.

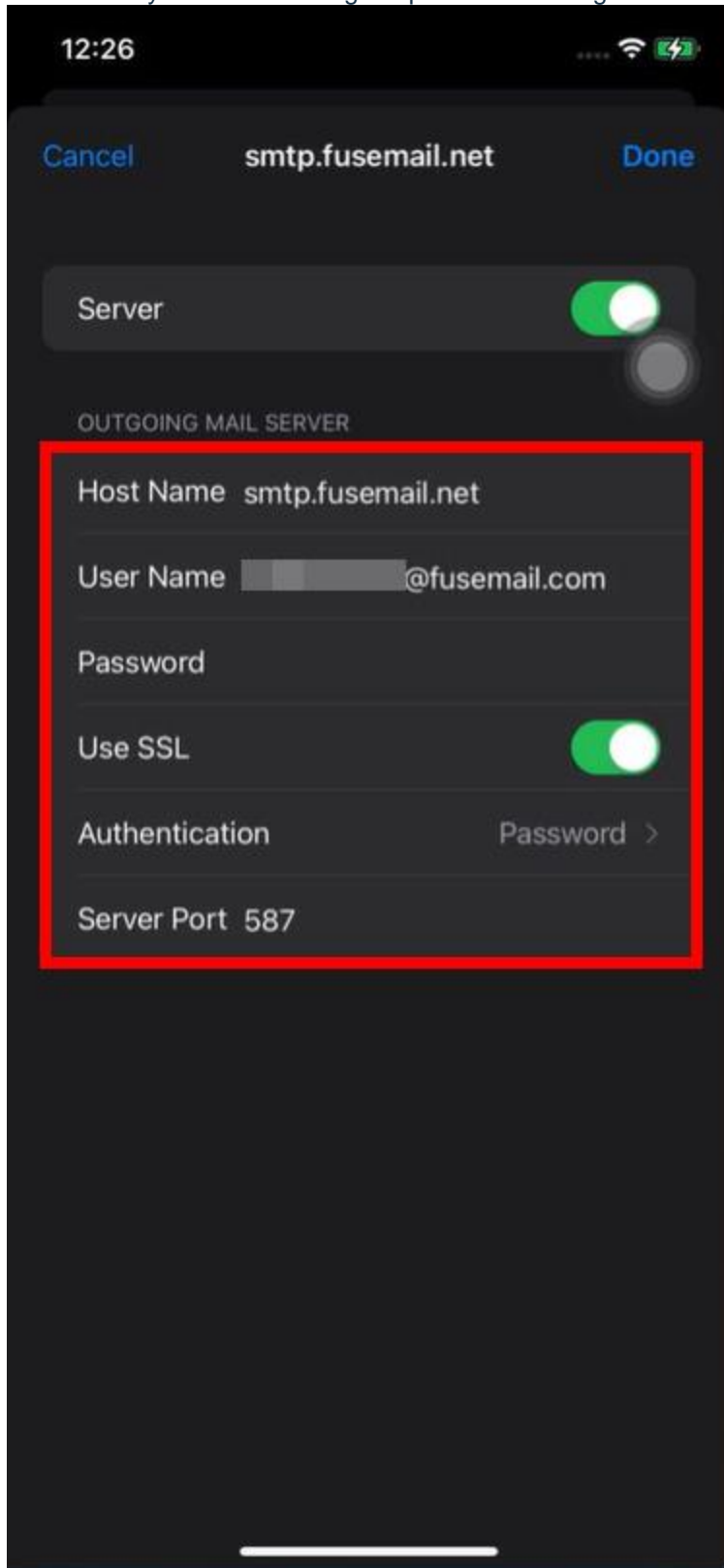


Under the SMTP menu, select the primary server that is either [smtp.fusemail.net](https://smtp.fusemail.net) or [smtp.mailanyone.net](https://smtp.mailanyone.net).





To select any individual setting to update that setting:



Please note that configuring and troubleshooting third-party applications and devices is outside the scope of support provided by Vipre/FuseMail. Some mail clients and software may have additional settings or call their settings different names, please consult their documentation for additional details.

### **Inbound server settings**

IMAP inbound server settings

imap.fusemail.net : port 993 using SSL

Alternate IMAP (use if having issues with the above server settings):

imap.mailanyone.net : port 993 using SSL

POP incoming server settings

pop.fusemail.net : port 995 using SSL

Alternate POP (use if having issues with the above server settings):

pop.mailanyone.net : port 995 using SSL

### **Outbound SMTP server settings:**

SMTP outbound server settings:

smtp.fusemail.net : port 587 using TLS or STARTTLS, port 465 using SSL

Alternate SMTP outbound server settings:

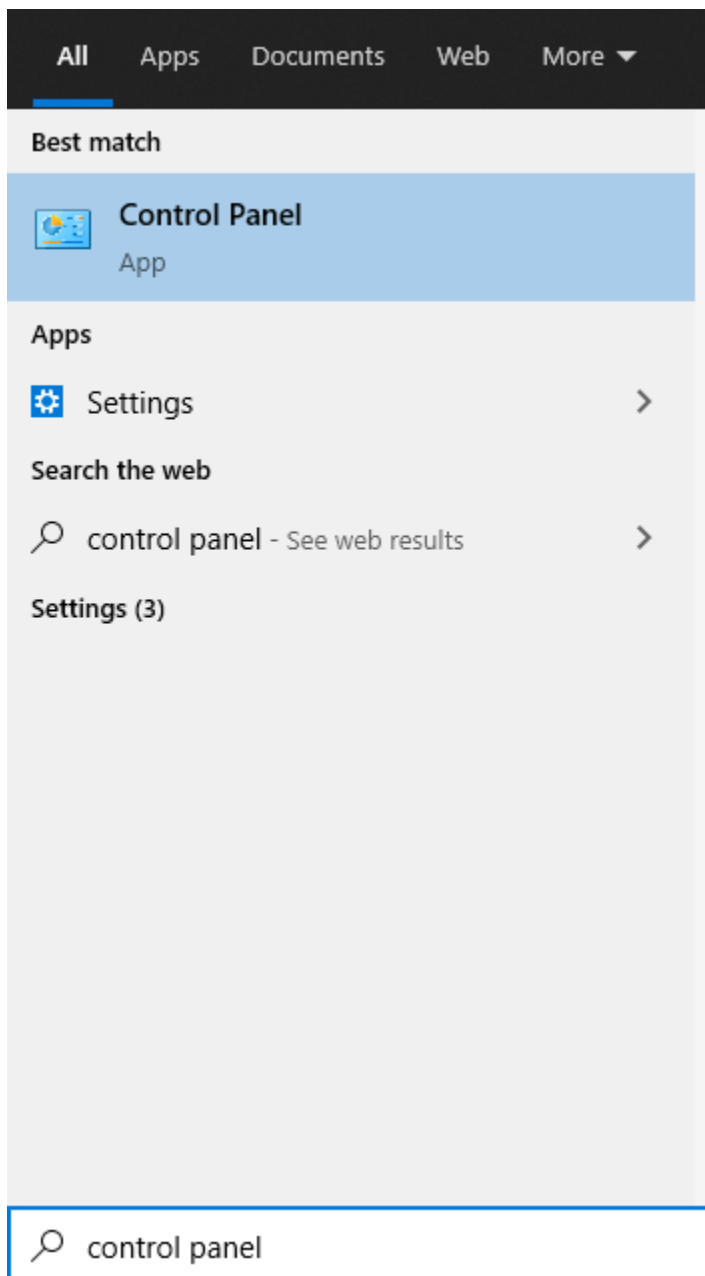
smtp.mailanyone.net : port 587 using TLS or STARTTLS, port 465 using SSL

Note: If using Outlook, please ensure that you have the following settings enabled under Outgoing Mail: **"My outgoing (SMTP) server requires authentication"** and **"Use same settings as my incoming mail server"**.

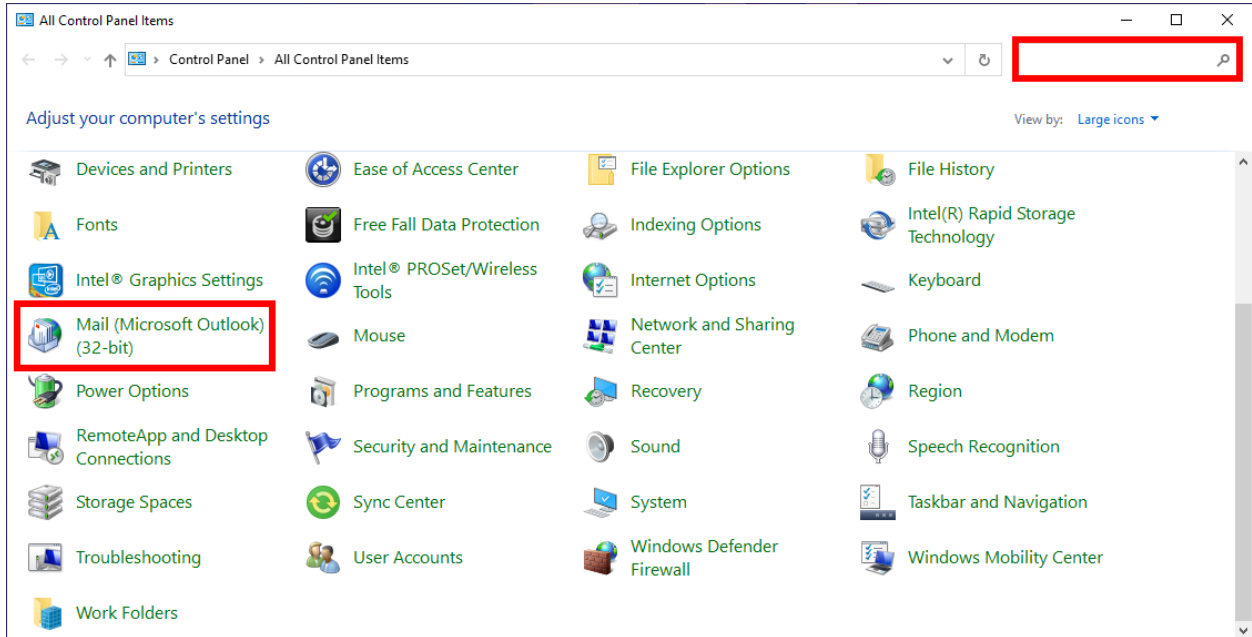
Note: If using the stock iPhone mail app or Outlook mobile app you will need to input your email address and password for both inbound mail routing and outbound mail routing, even if it says it is "optional."

# Updating Outlook settings for Windows

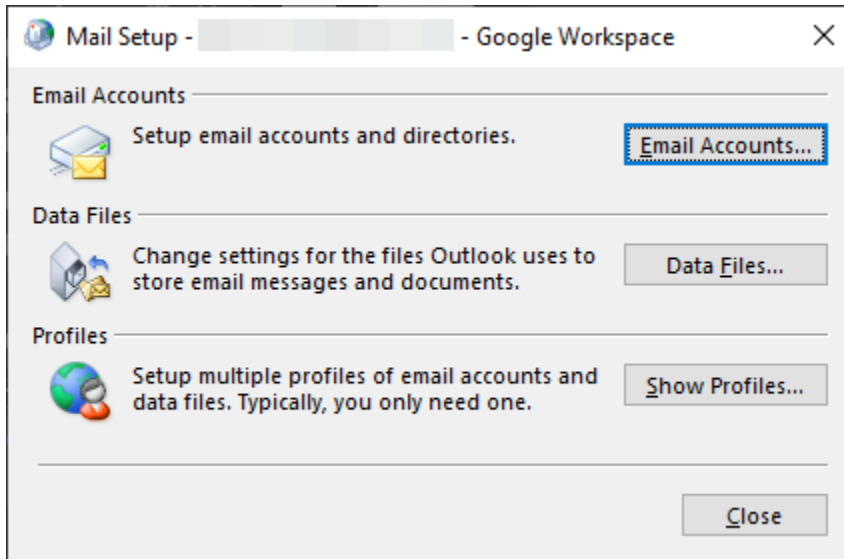
From the Windows start menu, search for **Control Panel** or navigate to the **Control Panel**.



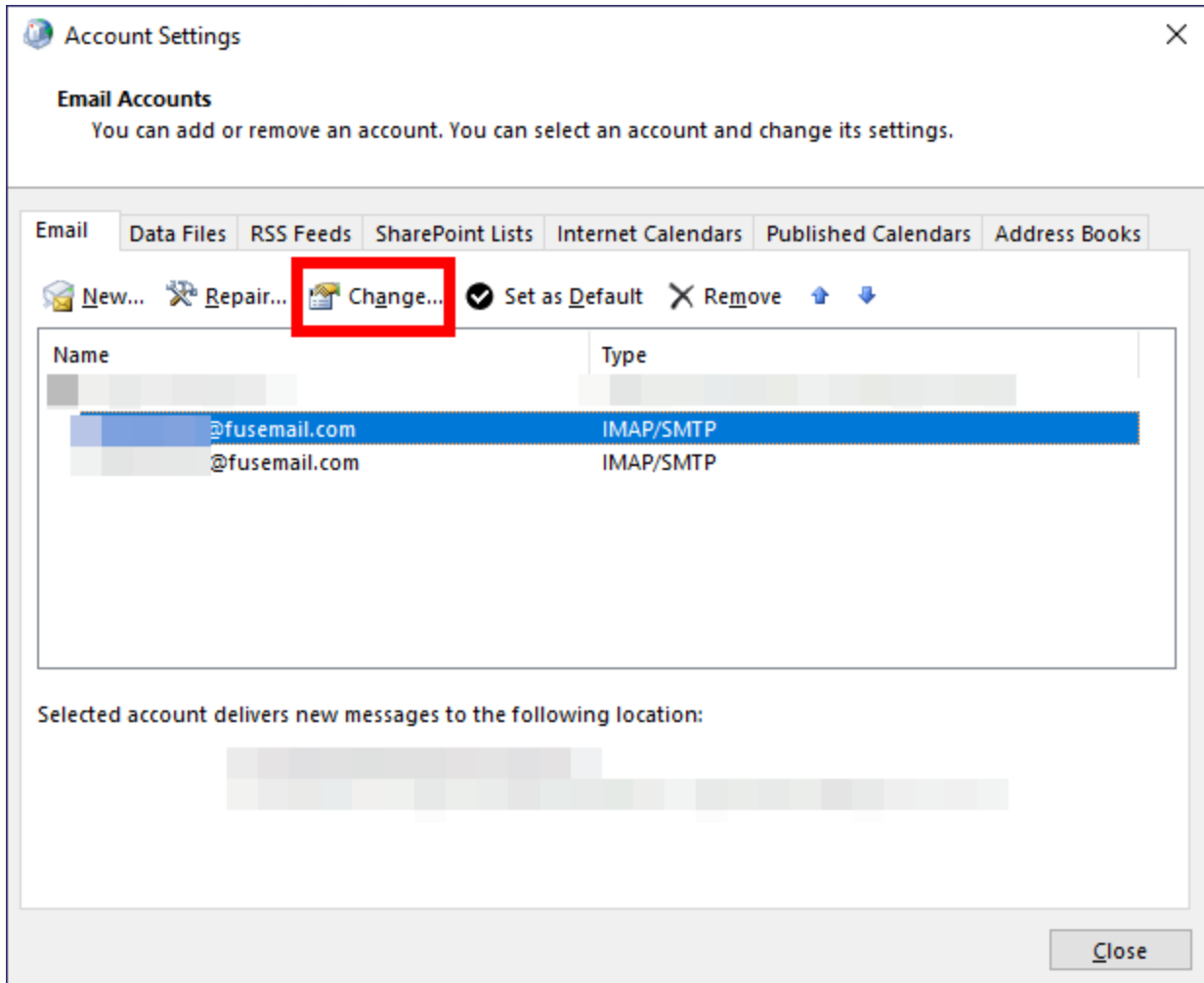
When in the Control Panel, select the **Mail (Microsoft Outlook)** icon or search for Mail with the search function in the upper right corner, then click Mail.



To select your existing profile and settings, click **Email Accounts**.



Click on the account you want to change the settings for, then click the **Change** button



Click **More Settings**.

**Change Account** [Close]

**POP and IMAP Account Settings**  
Enter the mail server settings for your account.

**User Information**  
Your Name: [Redacted]  
Email Address: [Redacted]@fusemail.com

**Server Information**  
Account Type: IMAP [Dropdown]  
Incoming mail server: imap.fusemail.net  
Outgoing mail server (SMTP): smtp.fusemail.net

**Logon Information**  
User Name: [Redacted]@fusemail.com  
Password: [Redacted]  
 Remember password  
 Require logon using Secure Password Authentication (SPA)

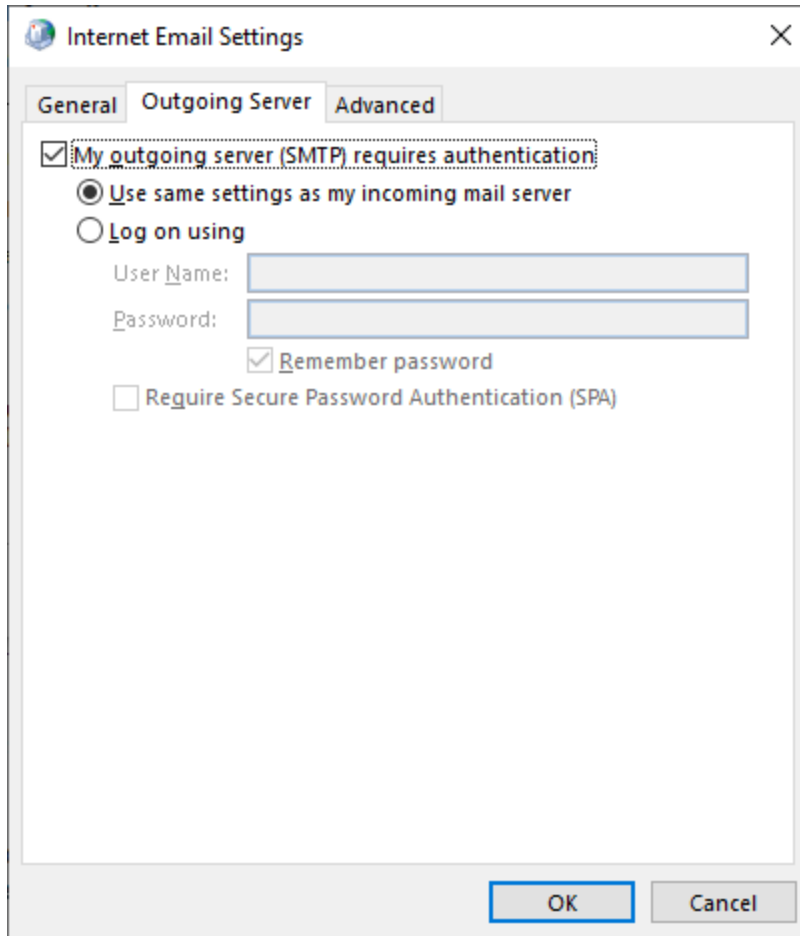
**Test Account Settings**  
We recommend that you test your account to ensure that the entries are correct.  
[Test Account Settings ...]  
 Automatically test account settings when Next is clicked

Mail to keep offline: All  
[Slider]

**More Settings ...**

< Back   Next >   Cancel   Help

Under the **Outgoing Server** tab, check the box for "**My outgoing server (SMTP) requires authentication**" and click the option for "**Use same settings as my incoming mail server**"



The screenshot shows the "Internet Email Settings" dialog box with the "Outgoing Server" tab selected. The "My outgoing server (SMTP) requires authentication" checkbox is checked. Under this option, the "Use same settings as my incoming mail server" radio button is selected. The "Log on using" radio button is unselected, and its associated "User Name:" and "Password:" text boxes are empty. The "Remember password" checkbox is checked, and the "Require Secure Password Authentication (SPA)" checkbox is unselected. The "OK" button is highlighted with a blue border, and the "Cancel" button is visible to its right.

Internet Email Settings

General Outgoing Server Advanced

My outgoing server (SMTP) requires authentication

Use same settings as my incoming mail server

Log on using

User Name:

Password:

Remember password

Require Secure Password Authentication (SPA)

OK Cancel

Click the **Advanced tab**, then ensure that you are using the below settings. Once finished inputting the settings, click Okay, the Next when finished to test the settings.

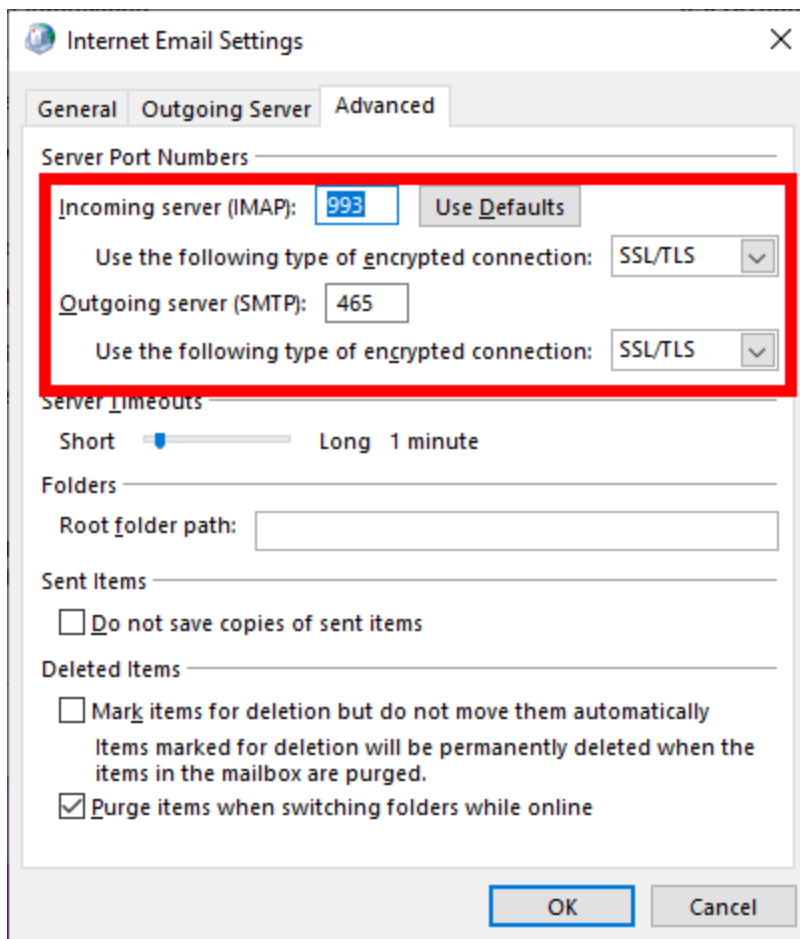
**Incoming server (IMAP) if using IMAP: 993**

**Use the following type of encrypted connection: SSL/TLS**

**Incoming server (POP) if using POP: 995**

**Use the following type of encrypted connection: SSL/TLS**

**Outgoing server (SMTP) server settings: port 465 using SSL or SSL/TLS, port 587 using TLS or STARTTLS**

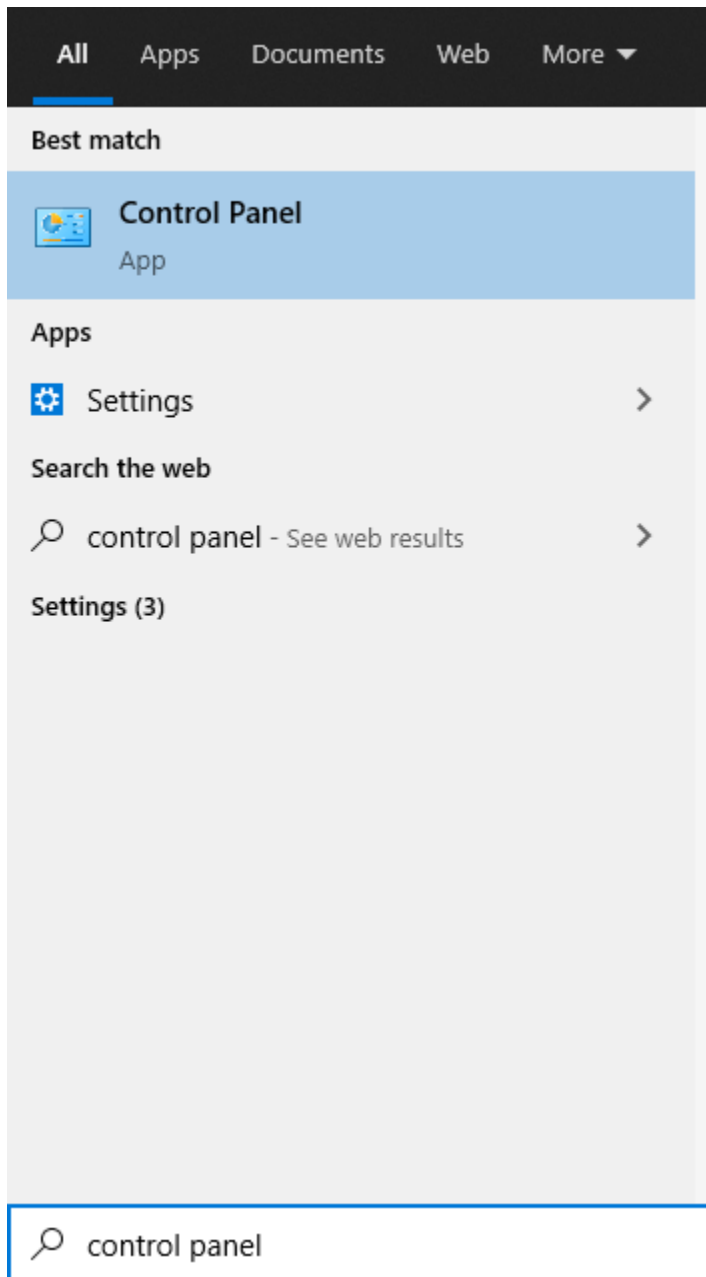


The screenshot shows the 'Internet Email Settings' dialog box with the 'Advanced' tab selected. A red rectangle highlights the 'Server Port Numbers' section. In this section, the 'Incoming server (IMAP)' is set to '993' with a 'Use Defaults' button next to it. Below this, the 'Use the following type of encrypted connection:' dropdown is set to 'SSL/TLS'. The 'Outgoing server (SMTP)' is set to '465', and its corresponding 'Use the following type of encrypted connection:' dropdown is also set to 'SSL/TLS'. Below the highlighted section, there are sections for 'Server Timeouts' (with a slider between 'Short' and 'Long 1 minute'), 'Folders' (with a 'Root folder path' text box), 'Sent Items' (with a checkbox for 'Do not save copies of sent items'), and 'Deleted Items' (with checkboxes for 'Mark items for deletion but do not move them automatically' and 'Purge items when switching folders while online'). At the bottom of the dialog are 'OK' and 'Cancel' buttons.

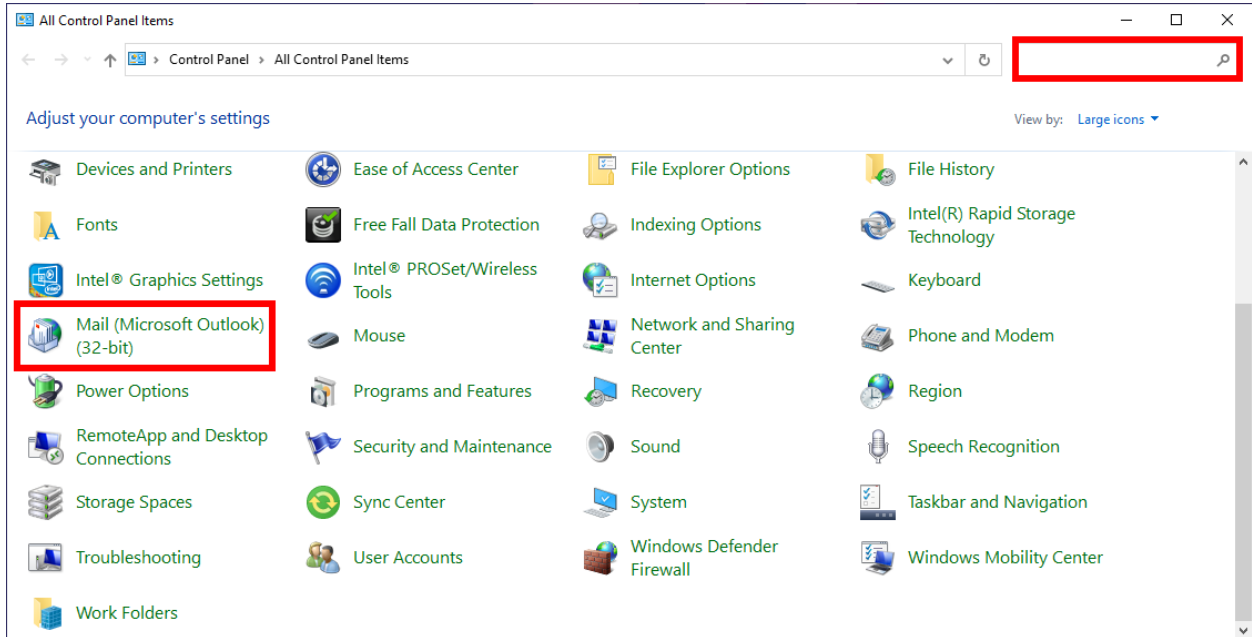


# Outlook 2016+ mail client configuration

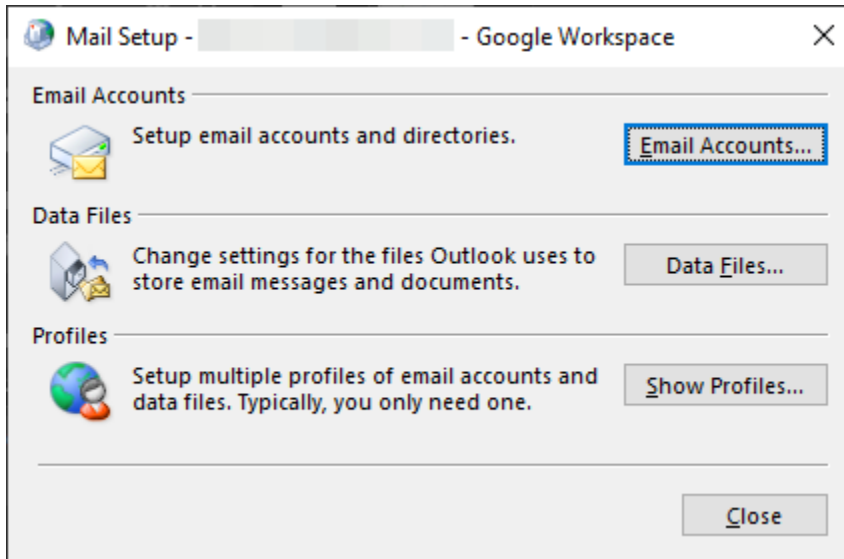
From the Windows start menu, search for **Control Panel** or navigate to the **Control Panel**.



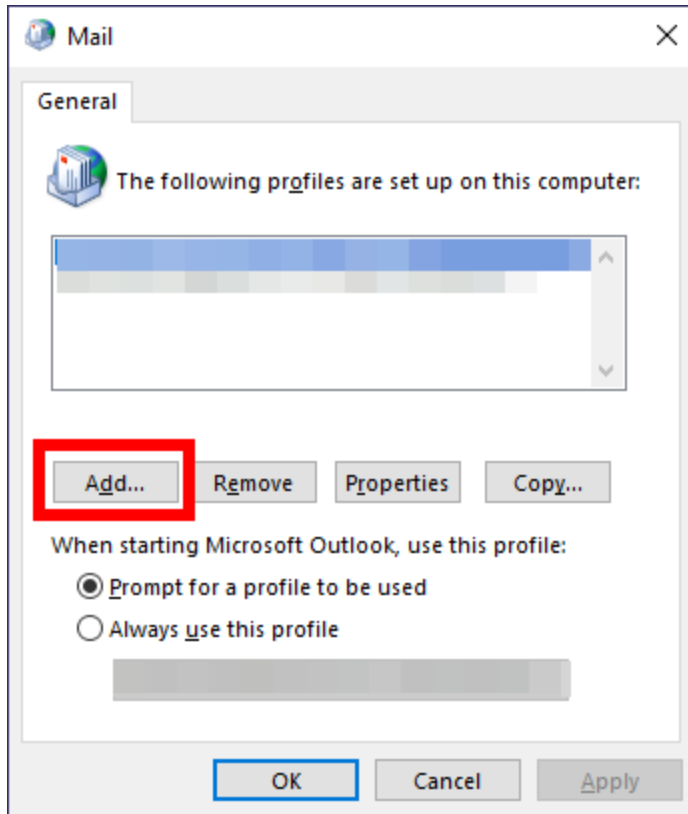
When in the Control Panel, select the **Mail (Microsoft Outlook) icon** or search for Mail with the search function in the upper right corner, then click Mail.



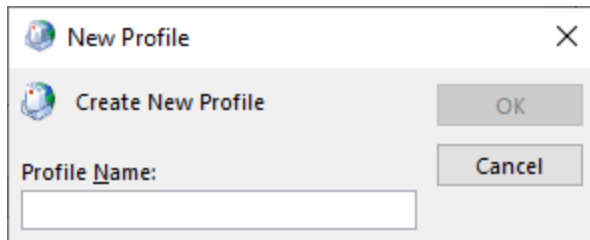
For your first time configuring your account, click **Show Profiles**.



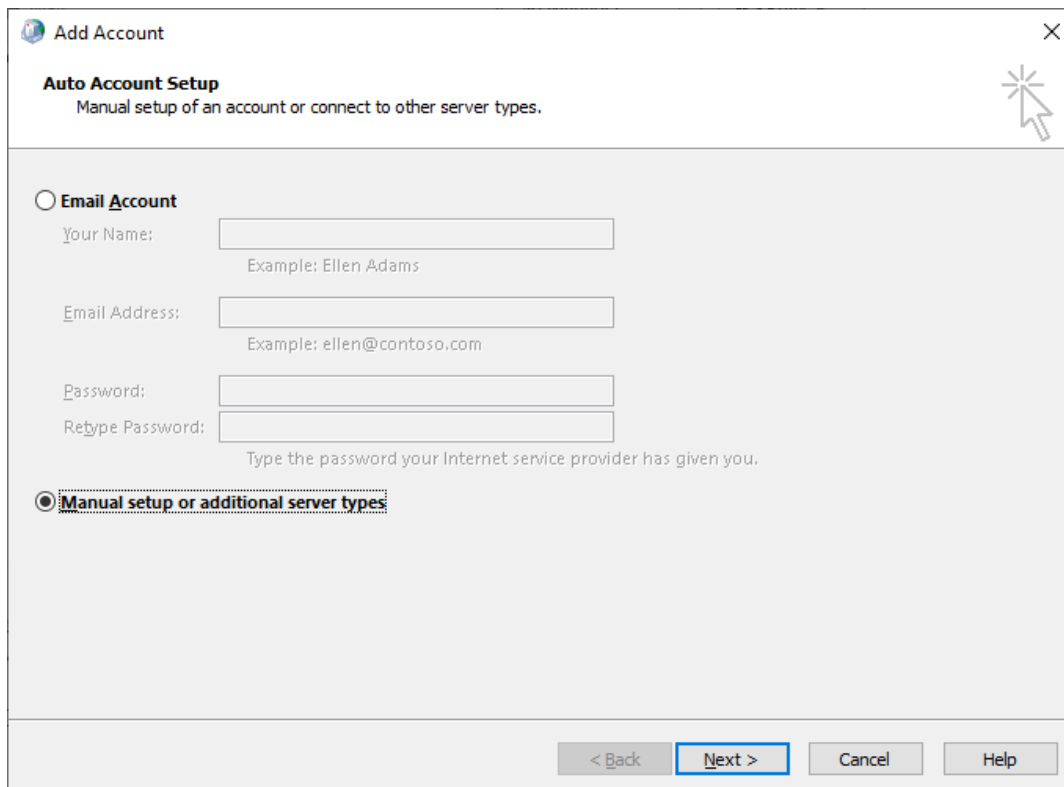
In the next panel click **Add**.



Give your profile a name.



When the account setup screen appears, click **Manual setup or additional server types** and click **Next**.



**Add Account** [Close]

**Auto Account Setup**  
Manual setup of an account or connect to other server types.

**Email Account**

Your Name:   
Example: Ellen Adams

Email Address:   
Example: ellen@contoso.com

Password:

Retype Password:   
Type the password your Internet service provider has given you.

**Manual setup or additional server types**

< Back   **Next >**   Cancel   Help

On the next screen click the **POP or IMAP** button, then click **Next**.

**Add Account** [Close]

**Choose Your Account Type**

**Microsoft 365**  
Automatic setup for Microsoft 365 accounts

Email Address:   
Example: ellen@contoso.com

**POP or IMAP**  
Advanced setup for POP or IMAP email accounts

**Exchange ActiveSync**  
Advanced setup for services that use Exchange ActiveSync

**Other**  
Connect to a server type that is listed below

Google Outlook Send As Service  
Google Outlook Service

< Back   **Next >**   Cancel   Help

On the next page fill out the fields.

**Your Name:** Your display name

**Email Address:** Your FuseMail email address.

**Account Type:** select **IMAP** (common) or **POP** (uncommon)

**Incoming server (IMAP) if using IMAP:** imap.fusemail.net

Alternate IMAP (use if having issues with the above server setting): imap.mailanyone.net

**Incoming server (POP) if using POP:** pop.fusemail.net

Alternate POP (use if having issues with the above server settings): pop.mailanyone.net

User Name: Your login email address, or if you only have a username for logging in, like firstname.lastname, use your [username@fusemail.com](mailto:username@fusemail.com) address.

Click **More Settings**.

**Change Account** [Close]

**POP and IMAP Account Settings**  
Enter the mail server settings for your account.

**User Information**

Your Name: [Text Field]

Email Address: [Text Field] @fusemail.com

**Server Information**

Account Type: [Dropdown Menu] IMAP

Incoming mail server: [Text Field] imap.fusemail.net

Outgoing mail server (SMTP): [Text Field] smtp.fusemail.net

**Logon Information**

User Name: [Text Field] @fusemail.com

Password: [Text Field] \*\*\*\*\*

Remember password

Require logon using Secure Password Authentication (SPA)

**Test Account Settings**

We recommend that you test your account to ensure that the entries are correct.

[Test Account Settings ...]

Automatically test account settings when Next is clicked

Mail to keep offline: All [Slider]

[More Settings ...]

[< Back] [Next >] [Cancel] [Help]

Under the **Outgoing Server** tab, check the box for "**My outgoing server (SMTP) requires authentication**" and click the option for "**Use same settings as my incoming mail server**"

The screenshot shows the "Internet Email Settings" dialog box with the "Outgoing Server" tab selected. The "My outgoing server (SMTP) requires authentication" checkbox is checked. Under this option, the "Use same settings as my incoming mail server" radio button is selected. The "Log on using" radio button is unselected, and its associated "User Name:" and "Password:" text boxes are empty. The "Remember password" checkbox is checked, and the "Require Secure Password Authentication (SPA)" checkbox is unselected. The "OK" button is highlighted with a blue border, and the "Cancel" button is visible to its right.

Internet Email Settings

General Outgoing Server Advanced

My outgoing server (SMTP) requires authentication

Use same settings as my incoming mail server

Log on using

User Name:

Password:

Remember password

Require Secure Password Authentication (SPA)

OK Cancel

Click the **Advanced tab**, then ensure that you are using the below settings. Once finished inputting the settings, click Okay, the Next when finished to test the settings.

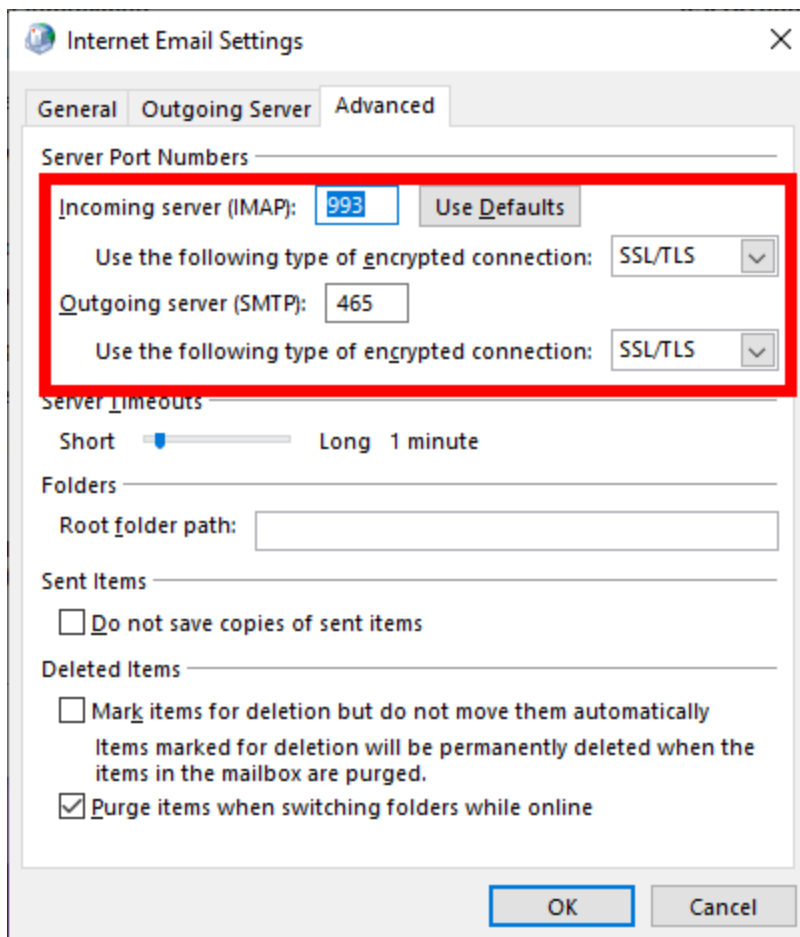
**Incoming server (IMAP) if using IMAP: 993**

**Use the following type of encrypted connection: SSL/TLS**

**Incoming server (POP) if using POP: 995**

**Use the following type of encrypted connection: SSL/TLS**

**Outgoing server (SMTP) server settings: port 465 using SSL or SSL/TLS, port 587 using TLS or STARTTLS**



The screenshot shows the 'Internet Email Settings' dialog box with the 'Advanced' tab selected. The 'Server Port Numbers' section is highlighted with a red box. It contains the following settings:

- Incoming server (IMAP): 993 (with a 'Use Defaults' button)
- Use the following type of encrypted connection: SSL/TLS (dropdown menu)
- Outgoing server (SMTP): 465
- Use the following type of encrypted connection: SSL/TLS (dropdown menu)

Below the highlighted section, the 'Server Timeouts' section shows a slider for 'Short' and 'Long 1 minute'. The 'Folders' section has a 'Root folder path' text box. The 'Sent Items' section has a checkbox for 'Do not save copies of sent items'. The 'Deleted Items' section has two checkboxes: 'Mark items for deletion but do not move them automatically' (unchecked) and 'Purge items when switching folders while online' (checked). The 'OK' and 'Cancel' buttons are at the bottom.